

Kuljetustilaus.fi service to discontinue at the end of March 2020

How can I place orders in future?

The companies behind the Kuljetustilaus.fi service primarily recommend using their own ordering channels. Please check the following links for further details of the alternatives available from each company:

[Kaukokiito](#)

[Posti](#)

[DB Schenker](#)

Users of multiple haulage operators may also prefer to place orders through a service operator (TA system) such as [Consignor](#) or [Unifaun](#).

Downloading your order history and address book to Excel

A feature has been added to the system enabling users to download their own address books to Excel. Select *Address book* in the menu bar and click on *Show in Excel* to download the address book to your own computer.

The system has always allowed users to download their order history (orders placed). Select *Follow up* in the menu bar and click on *Show in Excel* to download your order history to your own computer.

Downloading the address book is particularly recommended. Information can be exported quite easily from Excel format to many other ordering channels.

Why is the system closing down?

The board of the Association of Logistic Enterprises in Finland and the companies involved in the Kuljetustilaus.fi system (Kaukokiito, Posti and DB Schenker) have decided to stop operating the system at the end of March 2020.

The portal at www.kuljetustilaus.fi played a key role in promoting electronic transactions in logistics, with more than 18,000 orders placed every month during the busiest times of year and nearly 2,000 registered users. The number of orders and regular users has nevertheless declined over the last year. The Kuljetustilaus.fi service does not accommodate orders for increasingly important additional services.

Software obsolescence was nevertheless the main reason for discontinuing the system. Originally created in 2009, the software has been updated annually. The last major change came in 2016 when a facility was added to enable orders for transporting hazardous materials. A more substantial update would now be required, but this no longer seems necessary, as enterprises have now developed their own ordering channels. Other service operators such as Consignor and Unifaun have also begun operating.

The Kuljetustilaus.fi service has completed its ten-year mission of easing the transition to electronic transport booking. The Association's largest enterprise members receive more than 95 per cent of their orders online nowadays, and the aim is for all orders to be placed electronically in the near future.

Room for further progress nevertheless remains, and the Association of Logistic Enterprises in Finland will continue its work to promote a fully digital supply chain. We have now set our sights on achieving a paperless supply chain. A task force has already been pursuing this aim for about a year, with a view to completely eliminating the use of printed consignment notes in haulage.